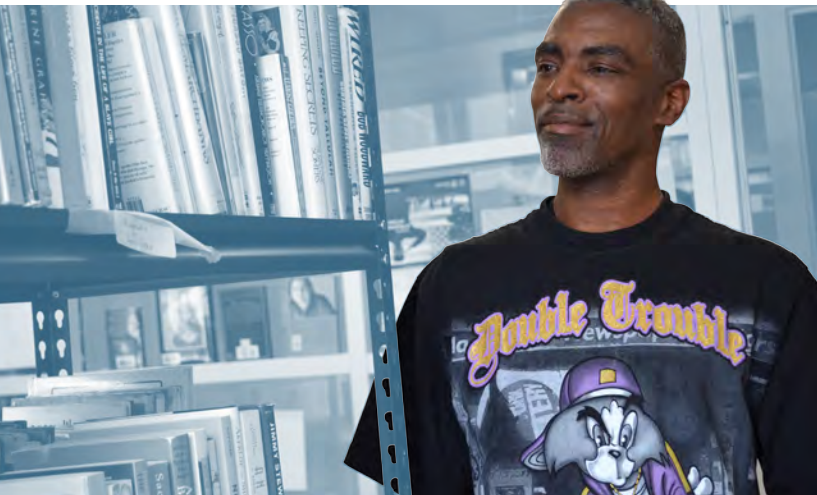




 **Volunteers of America®**
GREATER NEW YORK



OVERCOMING OBSTACLES

2014 annual report



AT THE FOREFRONT OF SOCIAL SERVICE

Whatever challenges an individual or family may face, we help them overcome obstacles to living safe, healthy and productive lives in the community.

We believe that everyone, no matter how many times they have fallen, can be empowered to regain their footing and make meaningful progress. We believe in them until they believe in themselves.

Volunteers of America-Greater New York operates more than 90 social services programs throughout the five boroughs of New York City, Northern New Jersey, Westchester and Long Island. Skilled and dedicated staff and caring volunteers help tens of thousands of men, women and children break the dehumanizing cycles of poverty, mental illness, homelessness and domestic violence. They do so by:

- Preparing individuals and families who are homeless to secure and retain permanent housing, while attacking the root causes of homelessness
- Helping individuals and families recovering from domestic violence to transition from abusive relationships to safe and independent lives
- Offering veterans a service-rich continuum of care, from homelessness prevention to permanent supportive housing
- Preparing preschool children with developmental delays for success in kindergarten
- Helping adults with intellectual and physical disabilities realize their full potential
- Providing a continuum of care for at-risk youth, from temporary, emergency housing to group homes and independent living programs, all with a behavioral health component, to prepare them for independent adulthood
- Caring for individuals living with HIV/AIDS and other serious illnesses
- Supporting older adults who wish to age safely at home, rather than in an institutional setting
- Supporting individuals with behavioral health and/or substance use issues so they may live safely in supportive housing in the community

DEAR FRIENDS,

Volunteers of America-Greater New York is proud of its history of helping individuals and families in need overcome obstacles to living safe, healthy and productive lives in the community, no matter how complex their circumstances. This year's annual report serves as testimony to all those clients who face daunting issues – be they temporary or lifelong – suffer repeated setbacks, and yet, by dint of sheer will and with expert help from our staff, succeed in turning their lives around.

The challenges our clients face stem from a wide range of issues: from intergenerational poverty to persistent mental illness and dysfunctional family situations. Although their circumstances differ, they have this in common – with our skilled and compassionate staff employing proven therapeutic interventions, we can help them regain their footing, and a sense of hope.

Whenever possible we offer a continuum of care that includes a comprehensive range of concrete and counseling services so that we can respond no matter where the person's or family's needs lie: if at risk of homelessness, we can keep them housed; if already living on the street, we can persuade them to come in, address their underlying issues and help them achieve housing stability. If they are unable to live safely on their own, we can provide permanent, supportive housing. As you will read, the Creston Avenue Residence, one of our newest and most innovative initiatives, does just that. The supportive services provided onsite allow the residents to live as independently as possible, as part of the 'mainstream' rather than on the fringes of society.

The clients you will meet on the following pages – Ashley, Lilly, Nina and Kyle – are examples of people whose lives we have helped change, in some instances, literally saved.

The number of individuals and families in our communities with special needs is at an all-time high. Volunteers of America has been the safety net for these vulnerable men, women and children for 119 years and with your support, we will continue to be there for them. For those of you who are donors – thank you for your support. Your contributions allow us, for example, to transform a barebones shelter into a temporary "home" where children feel safe and cared for and adults can regain their self-respect and set a course toward health. For those of you who are new to Volunteers of America-Greater New York, welcome, and let this report be our introduction.

Gerard Cunningham *Tere Pettitt*



Gerard Cunningham
Chairman of the Board



Tere Pettitt
President & Chief Executive Officer



OVERCOMING DOMESTIC VIOLENCE

STARTING OVER

“I’m not doing
this just for
myself — I’m
doing it for my
siblings too.”

Ashley* remembered New Hope well. She and her mother had spent time at the shelter after her mother fled an abusive relationship.

While it was comforting to return to this safe, caring place, Ashley knew she could not be complacent. She had to break the cycle of domestic violence that had brought her back here, now as a 19-year old woman. Our staff shared Ashley’s resolve and worked hand in hand with her, so she could chart a safe, secure future.


Within days of her arrival, we helped Ashley enroll in a GED course to finish her last few high school credits. Once completed, we helped her apply to an intensive,

four-month internship with the goal of earning a certificate in software management and beginning a new career.

The grueling program was five days a week, so we worked closely with Ashley to ensure she kept all of her appointments with her Volunteers of America case managers and therapists, met every obligation and never once doubted her ability to regain control of her life.

Ashley left New Hope at the end of the year, with a full-time job and high hopes for her future. Her case manager still keeps in contact and admires her perseverance. Recently, Ashley shared that her younger siblings and the young women in her community told her “she was becoming their role model.” She told us how inspired she was by their words. We hope Ashley knows how much she inspires us.

*Identity changed for privacy



OVERCOMING
MENTAL ILLNESS

finding
A STABLE HOME

**“She’s a
survivor, in
every sense
of the word.”**

That’s how Lilly’s* residence manager describes her, as she reflects on how far Lilly has come.

A lifetime of unmanaged mental illness contributed to a life full of abuse, trauma and chronic homelessness.

For more than 30 years, Lilly moved from shelter to boarding home to the street and back, all the while struggling to maintain her own safety and find stability.

Lilly arrived at Theodora House, one of our supervised group homes in New Jersey for adults living with mental illness, upon discharge from a state psychiatric hospital. From her first day there, Lilly was offered a broad array of supportive and counseling services by the staff team. The team was determined to get her the physical, emotional and psychological support she desperately needed

to live successfully outside of the hospital setting.

Through patient persistence and the consistent application of psychiatric rehabilitation practices and principles, the team was able to assist Lilly in managing her fears and regaining control of her life. As she was able to trust the staff team, she accepted help to see physicians to address long-standing medical issues, to see a dentist after decades without receiving care and to participate in a day treatment program for her mental illness. However, support at Theodora House doesn’t end with healthcare needs. Lilly now allows the staff to help her buy new clothes and go to the hairdresser. Most people don’t think much about these everyday activities but, for Lilly, they are signs of her awakening self-esteem and the beginning of a safe and stable life, one that may include her own apartment someday.

*Identity changed for privacy



OVERCOMING DEVELOPMENTAL DELAYS

learning to COMMUNICATE

“Nina’s teacher told us that she has become a role model for the other children.”

Nina* entered her classroom on the first day of school, screaming and crying. Like many of the children who attend our Bronx Early Learning Center, one of two schools we operate for children with developmental delays, the three-year-old was non-verbal and resorted to problem behaviors in order to get her needs met. When Nina’s frustrated parents spoke with her teacher, she assured them that they had come to the right place.

Nina’s teacher and a team of professionals worked together to help the little girl learn how to communicate using words,

complete her morning routine and follow simple directions. Nina often needed an adult nearby to keep her from running out of the classroom but as time passed, our staff was able to engage Nina for longer periods of time until she was able to sit in her chair, independently, and focus on the task at hand.

Once Nina’s behavior no longer posed an obstacle to learning, our focus changed to helping her build her academic skills. Using proven therapeutic teaching approaches, our team of teachers and specialists worked closely with Nina, often one-to-one, to help the little girl learn. Her skills “have skyrocketed,” in the words of her proud teacher, and Nina happily takes on any challenge that she is given. Today, she is on her way to graduating pre-school and preparing for the all-exciting first day of kindergarten.

*Identity changed for privacy



OVERCOMING ADVERSITY

rebuilding A LIFE

"Volunteers
of America
helped me
weather the
storm."

For many, Hurricane Sandy is a distant memory but not for Kyle Williams. The 2012 storm pummeled the East Coast and ravaged countless homes, including his sister's, where he had been staying.

A 25-year army veteran, Kyle had lost his full-time job earlier that year, and moved in with his sister while looking for a new one. After Sandy hit, Kyle's sister was relocated, but he was not so fortunate. He spent the next year 'couch-surfing', grateful for the generosity of friends.

After developing health issues, some due to stress, Kyle visited the VA Hospital. It was there he learned about Patriot House, our transitional housing for veterans. He arrived here with little more than the clothes on his back and a small suitcase, focused, and eager for the chance to start anew.

His case manager, Latesha, immediately connected him with our Supportive Services for Veteran Families program to begin the search for stable, affordable housing. Because Kyle was eager to find employment, we enrolled him in our Homeless Veterans Reintegration Program, which helps servicemen and women re-enter the workforce. Within a short time, Kyle secured a full-time job at a large social services agency. The anticipation of a steady paycheck expanded his housing options and a few months later, with help from the team at Patriot House, Kyle moved into an apartment of his own. To ease the transition, we assisted him with a rental allowance, some furnishings for his apartment and a stipend for transportation to and from his job.

Now that Kyle is working again, he is diligently saving money, for an "emergency" fund, he says. And who knows better how important it is to plan for an emergency.

SPECIAL EVENTS



Board Chair Emeritus Herbert Camp with wife, Robyne (left) and Linda Horaist

A NEW YORK WINTER'S EVE

Our 19th annual gala brought together old friends and new to celebrate the generosity of spirit that makes our work possible.



VOA-GNY President & CEO Tere Pettitt with honoree Ted Houghton

Co-chairs Roxann Taylor and Andrew Brandman welcomed more than 350 attendees, who enjoyed a dinner curated by Chef Geoffrey Zakarian, musical performances by Veritas and a rousing live auction conducted by Sotheby's legend C. Hugh Hildesley.

The evening acknowledged the legacy of numerous individuals who have been essential to our work. Herbert Camp, Board Chair Emeritus, was recognized for his quarter century of constant vigilance, sage advice and devotion to the organization. Ted Houghton, whose name is synonymous with affordable housing development in New York City, was also honored. And the room was brought to its feet when fifteen employees were recognized for devoting 25 or more years of service.



(left to right) VOA-GNY Board Secretary Andrew Brandman, Board Member Adele Gulfo, Kevin Bacon, Board Member Eric Gies and NYC Dept of Homeless Services Commissioner Gilbert Taylor

“PACK THE STUDIO” WITH KEVIN BACON

With the help of actor Kevin Bacon and a host of talented professionals, we created a video to promote *Operation Backpack*®.

The video, entitled “Tough Day”, deftly put into perspective how tough a homeless child’s day is, compared to those days the average person may consider “tough.”

We launched our first online fundraising campaign to make it easy for supporters to form teams and engage their colleagues, families and friends online in helping to make *Operation Backpack*® a success. Individuals who raised the most money on Crowdrise were invited, along with other VIPs, to “pack the studio” and appear in the videotaping.

After the filming, key supporters gathered at Hudson Studios in Chelsea to officially launch *Operation Backpack*®. Kevin Bacon-themed drinks designed and served by “The Cocktail Guru” were a highlight of the evening.

Many thanks to Dan McCabe, James Lester, Jae Song, SixDegrees.org and, of course, Kevin Bacon, for donating their time and talents to make “Tough Day.” They helped to shed light on the issue of family homelessness and ensure 18,400 homeless children in New York City would begin the school year prepared to learn, with new, full backpacks.

GLEN CAMPBELL “I’LL BE ME”

When music legend Glen Campbell was diagnosed with Alzheimer’s disease in 2011, he and his family set out on a short farewell tour to bring to a close a lauded career.

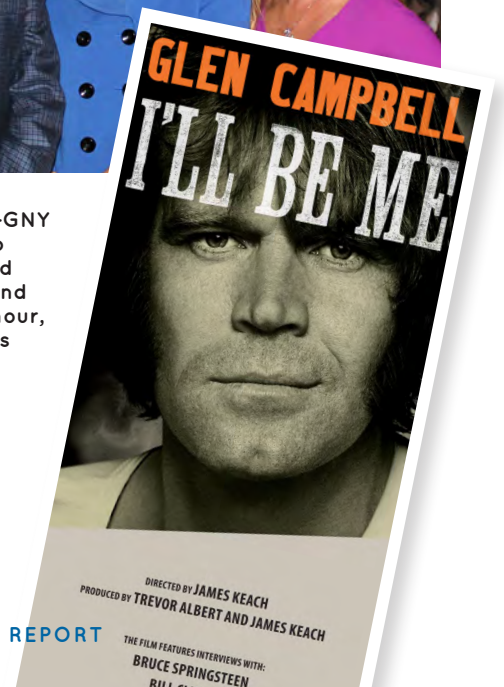
As the brief tour became a triumphant 151-city tour, the Campbell family, with videographers in tow, seized the opportunity to elevate the conversation about the disease and the toll it takes on families and their loved ones.

On October 28th, the evening of the documentary’s nationwide release, we welcomed more than 200 attendees to a private screening of “I’ll Be Me.” Volunteers of America is a distribution partner of the movie and we are honored to be a part of this transformative crusade.

As our population ages, we see every day how deeply the disease impacts families across the country. Hundreds of our own clients are “aging in place” and we are preparing ourselves to be responsive to their increasing needs.



(left to right) VOA-GNY Board Member Rob Wolk, President and CEO Tere Pettitt, and actress Jane Seymour, whose Open Hearts Foundation helped make the movie possible.



IN THE COMMUNITY

OPERATION BACKPACK®

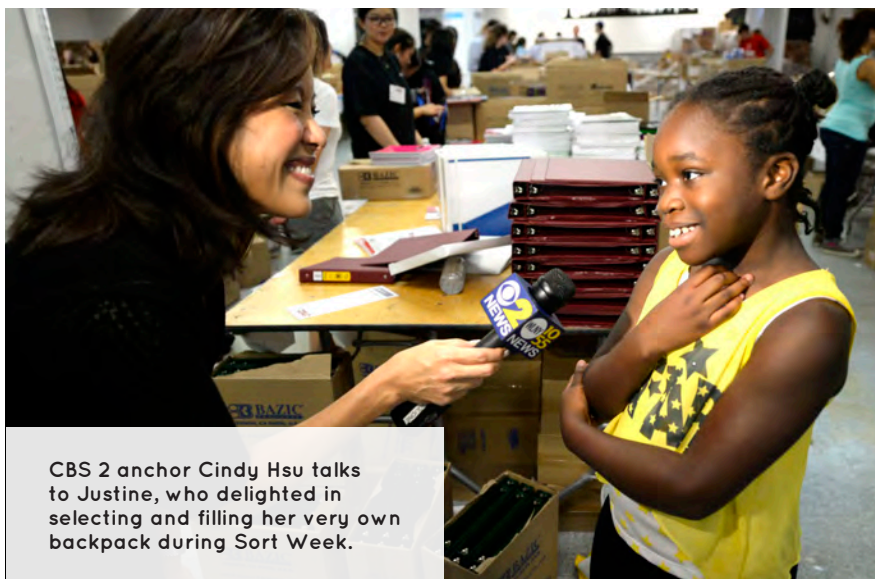
Upholding our founders' legacy, Volunteers of America continues to respond where the needs are greatest. *Operation Backpack*® distributed a record-breaking 18,400 full backpacks to homeless children across the city last year. With family homelessness at an all-time high, the 2015 goal will be 20,000.

As highlighted on the previous page, we were delighted to partner with SixDegrees.org, the nonprofit developed by actor Kevin Bacon that harnesses the strength of our social networks, to raise awareness and funds for worthy causes. To help promote *Operation Backpack*®, Kevin starred in a video highlighting the challenges faced by homeless students. His time, and everything else involved in producing the video, called "Tough Day," was donated. James Lester Films, Jae Song, Hudson

Studios, and many other professionals donated their time and talents and produced the two-minute spot, which was deemed worthy of support by the popular website Upworthy!

Another boost to the campaign's success was our inaugural foray into the crowdfunding arena, which gave us and our supporters a way to exponentially increase funding for *Operation Backpack*® and gain 1,000 new donors.

The Duane Reade Charitable Foundation and HSBC remained invaluable major sponsors with both increasing their support. Select Equity, a former in-kind supporter, signed on as an *Operation Backpack*® financial sponsor, as did Mylan. Orrick and Women in eDiscovery were some of the many companies who enthusiastically participated for the first time.



CBS 2 anchor Cindy Hsu talks to Justine, who delighted in selecting and filling her very own backpack during Sort Week.



(left to right) NY1 anchor Roger Clark, NYC Dept of Homeless Services Commissioner Gilbert Taylor, and Rachel Weinstein *Operation Backpack* Founder, during Sort Week.

BRIGHTENING BIRTHDAYS

Our *Brightening Birthdays* program ensures that the children living in our seven homeless and domestic violence shelters can experience an essential part of childhood – a birthday celebration. These monthly parties provide joy and normalcy to the children's otherwise unsettled lives and an opportunity for parents and siblings to share in the celebration.

Through the generosity of many companies, individuals, school groups and families, the children enjoy celebrations complete with presents, goody bags, activities, pizza and cake. We give thanks to a very generous company who funded all seven November birthday parties. The company, which prefers to contribute anonymously, donated an extraordinary 833 filled backpacks to *Operation Backpack*® 2014 as its inaugural gift.



BEFORE



AFTER

THE TODAY SHOW VISITS BUSHWICK

Bushwick Family Residence, our newest shelter for homeless families, was chosen by the NBC Today Show to be the recipient of a makeover, courtesy of Bright Horizons Foundation for Children. What began as a sparsely-furnished, ordinary-looking recreation room for

our youth and families was transformed into an inspiring, magical playroom, complete with treehouse, floor-to-ceiling murals and plenty of space for imagination. Heartfelt thanks to anchor Willie Geist, who chose child homelessness as the focus of his "Shine a Light" segment. Thanks also to the Today Show crew, Team Depot from Home Depot (who came to the rescue!), designer Elaine Griffin, a host of retailers and teams of volunteers who made this wonderland a dream come true for our kids.

HOLIDAY CAMPAIGNS

After the last backpack was given out, we turned our attention to the holidays. *Gifts of the Heart* ensures no child, veteran or older adult in our care is forgotten during the rush of the holiday season. This year, through the generosity of numerous companies and community groups, we distributed more than 5,000 gifts – a touching reminder that so many in the community share our belief that everyone should be celebrated during the holiday season.

Some of the stand-out companies that fulfilled 668 *Secret Santa* letters included Dechert, NewsAmerica Marketing, TCW and Deloitte.

This year's *Hope & Hearth* food voucher program resulted in 1,000 food vouchers being sent to individuals and families in need so they would have more to spend on food during the holidays. The Greater New York Hospital Association made an anchor gift, as it has for over a decade, and a generous donation from Circle of Generosity allowed us to offer more vouchers than ever before. The Plaza Hotel once again gave patrons the opportunity to “round up” their bill at several of the hotel’s establishments.

ServiceMaster Restore donated \$10,000 worth of capital improvements and a fully-decorated Christmas tree, complete with presents, to one of our group homes in New Jersey for at-risk youth. Thanks to CBS EcoMedia for brokering this partnership.

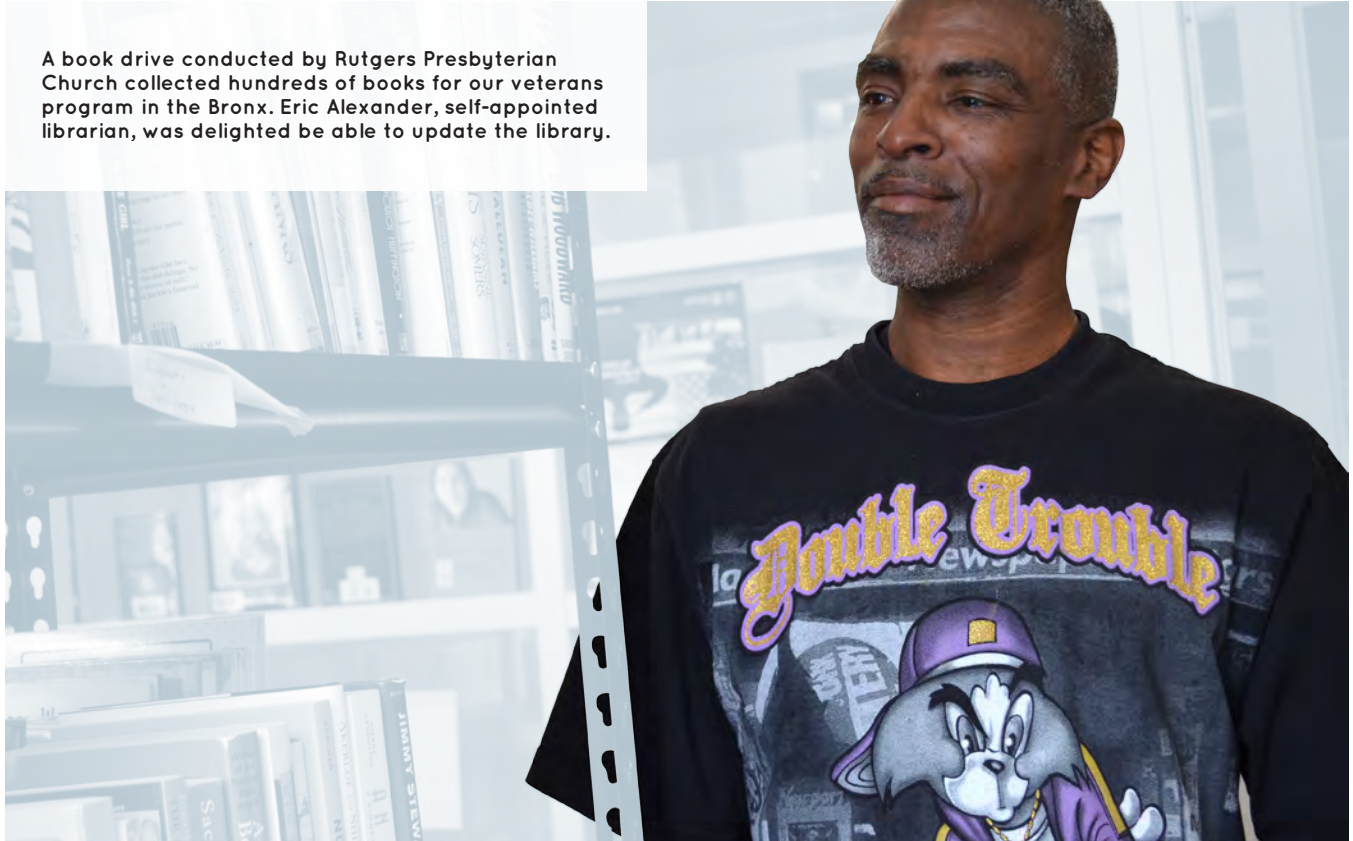


The Plaza Santa with one of our last remaining Sidewalk Santa chimneys



IN THE COMMUNITY

A book drive conducted by Rutgers Presbyterian Church collected hundreds of books for our veterans program in the Bronx. Eric Alexander, self-appointed librarian, was delighted be able to update the library.



US Veterans Administration Secretary Robert McDonald visited Patriot House, our transitional housing program in the Bronx. He is one of many government officials who have visited our programs, met with our residents and learned about our work in their community.



Veterans at our E. 119th St Residence were surprised with lovely Valentine bouquets, courtesy of Fresh Direct.



Rutgers Presbyterian Church on Manhattan's Upper West Side has quickly become one of our most responsive and creative partners, providing a range of support, both financial and in-kind, to enrich our programs (see opposite page). Here, a child from our Bronx Early Learning Center channels his inner Picasso at the Church's inspiring art room.

Good Morning, Mr. Karch –

Please accept this thank you on behalf of the youth in Volunteers of America – Greater New York's Youth and Family Services Program. We received the delivery of beautiful luggage on Wednesday. The youth have not yet received the items, but I know they will love them. My colleagues and I are heartened by your generosity.

Please know that something as simple as a piece of luggage to call one's own gives our youth a feeling of pride and security. They are with us because of trauma in their lives, often uprooted abruptly from their homes. When they leave our care, they are more hopeful, and encouraged that people like the employees at Randa are rooting for them. Please extend our thanks to your entire team!

Best,

*Tristie L. Tappin
Program Director*



IN THE COMMUNITY

VOLUNTEER SUPPORT

Since our founding in 1896, we have relied on community support to help us expand our services and enrich the lives of our clients. While our programs are staffed by full-time professionals, we are indebted to the more than 1,400 men, women and children who volunteer – individually or as part of family, community or corporate groups. Their commitment to helping those in need is a shining example of how we uphold our founders' legacy to "go wherever we are needed, and do whatever comes to hand."

At Volunteers of America-Greater New York, we ensure that volunteering is meaningful to our programs, clients and the volunteers themselves.



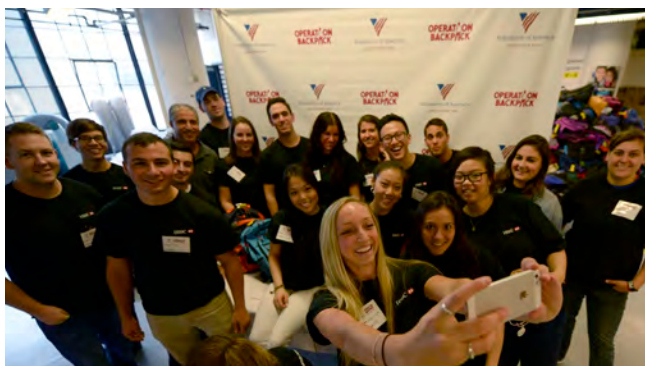
A hard-working Girl Scout troop from Queens helped wrap gifts for some of our young celebrants in our Brightening Birthdays program.



One of our most dedicated volunteers, assembling Mother's Day presents for the moms in our family and domestic violence shelters.



Back by overwhelming demand, a team from Deloitte hosted a 'Penny Social' for 20 adults with developmental disabilities in our Residential Services Program. This event brings great joy to these Staten Island residents who, as they age, are becoming too frail to access the free community activities they once enjoyed. The residents enjoyed a delicious lunch and had the chance to win various "treasures."



In addition to HSBC Bank being a major financial sponsor of Operation Backpack, Team HSBC supplied dozens of pairs of hands during Sort Week.



Youth from Our Lady of Lourdes Parish in Queens joined us at Sort Week and prepared backpacks for their less fortunate peers.

NEW PROGRAMS

CRESTON AVENUE RESIDENCE

Helping vulnerable New Yorkers find housing stability

The need for affordable housing and supportive services continues to grow, and Volunteers of America-Greater New York continues to respond. As one of the city's largest providers of services to the homeless, we help thousands of individuals and families find housing stability and access the supportive services they need to live safely and productively in the community.

In December, in partnership with The Housing Collaborative, we opened the Creston Avenue Residence, the first project funded by New York State Governor Cuomo's Medicaid Redesign Team. In collaboration with the New York State Office of Mental Health, the New York City Department of Health and Mental Hygiene and the United States Department of Veterans Affairs, Volunteers of America-Greater New York is

helping to improve health outcomes for at-risk New Yorkers while reducing state Medicaid costs.

The Creston Avenue Residence features 66 studio, one- and two-bedroom apartments for high-need Medicaid clients, low-income families and disabled veterans, and provides supportive social services onsite for those who require them. The structure was built to reach LEED Platinum; "green" elements include green roofs, a high-efficiency boiler, Energy Star windows, a rainwater harvesting system and other water-saving features.

We are grateful to more than 20 partners across the financial, environmental and governmental sectors who provided innovative funding and state-of-the-art expertise, and helped us bring the Creston Avenue Residence to fruition.

The enclosed, landscaped courtyard provides a lovely community space and safe place in which children can play.



A lobby screen tracks the energy efficiency of the building

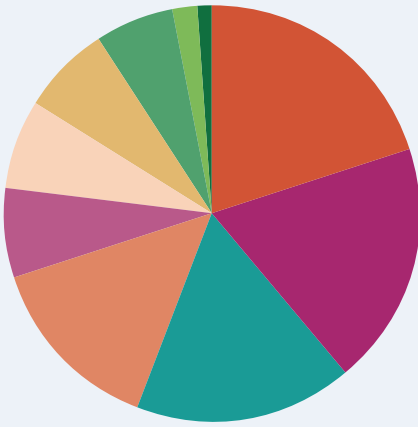


HOMELESS VETERANS REINTEGRATION PROGRAM

Preparing our veterans to re-enter the workforce

In July, Volunteers of America-Greater New York was awarded \$300,000 to train veterans to help them succeed in civilian careers. Through our Homeless Veterans Reintegration Program (HVRP), based at our Patriot House residence in the Bronx, we are helping veterans obtain and maintain employment - a key factor in reducing veteran homelessness.

We provide assistance with resume preparation, interview skills training, vocational training, housing placement, information workshops and VA benefit counseling to homeless veterans and those at risk. In addition, we partner with companies who are potential employers to identify the skills our veterans need to compete for the jobs and careers in greatest demand.



EXPENDITURES

by service

- 20% ● Homeless Services
- 19% ● Housing Services/
Supervised Supportive Housing
- 17% ● Behavioral Health Services
(formerly mental health)
- 14% ● Services for Children with
Developmental Delays
- 7% ● Domestic Violence Services
- 7% ● HIV/AIDS Services
- 7% ● Veterans' Services
- 6% ● Services for Adults with
Developmental Disabilities
- 2% ● Youth Services
- 1% ● Correctional Services

FINANCIALS

CONSOLIDATED BALANCE SHEET FOR FISCAL YEAR ENDING JUNE 30

ASSETS	2014	2013
Cash and cash equivalents	4,718,785	2,925,175
Investments	17,158,140	19,006,089
Grants and contracts receivable, net of allowance of \$1,336,111 and \$682,143 in 2014 and 2013 respectively	18,378,951	14,118,742
Prepaid expenses	90,027	126,028
Partnership reserves	3,584,716	3,384,027
Amounts held in trust by others	1,721,440	1,560,643
Other assets	11,406,972	10,364,922
Land, buildings and equipment, net	86,121,557	70,761,542
Total assets	143,180,588	122,247,168

LIABILITIES AND NET ASSETS

Liabilities:

Accounts payable	4,416,997	2,145,723
Accrued expenses	9,158,378	7,015,095
Other liabilities	12,105,428	10,891,120
Indebtedness	75,840,041	63,071,851
Pension liability	13,193,625	13,979,492
Asset retirement obligation	654,451	654,492
Total liabilities	115,368,920	97,757,773

Commitments and contingencies:

Net assets:

Unrestricted:	16,647,694	18,294,393
Net investment in partnerships	711,718	(3,861,165)
Net investment in partnerships attributable to noncontrolling interest	<u>8,610,816</u>	<u>7,939,024</u>
Total unrestricted	25,970,228	22,372,252
Temporarily restricted	-	436,500
Permanently restricted	1,841,440	1,680,643
Total net assets	27,811,668	24,489,395
Total liabilities and net assets	143,180,588	122,247,168

CONSOLIDATED STATEMENT OF ACTIVITIES

FOR FISCAL YEAR ENDING JUNE 30

OPERATING REVENUES	2014	2013
Contributions and bequests	2,756,760	3,385,313
Special events, net of direct benefit costs	321,181	514,668
Total public support	3,077,941	3,899,981
Net assets released from restriction	436,500	–
Grants and contracts from governmental agencies	86,279,017	84,923,831
Other revenue:		
Program service fees	2,159,302	1,923,766
Rental income	8,335,238	7,931,009
Other income	579,012	603,155
Total other revenue	11,073,552	10,457,930
Total operating revenues	100,867,010	99,281,742
OPERATING EXPENSES		
Program services:		
Rehabilitation services	786,468	1,839,472
Mental health services	11,614,778	10,544,630
Shelter services	17,142,715	18,560,390
Services for the disabled	5,250,444	6,831,559
Services for children and youth	16,385,897	15,908,931
Housing services	22,612,610	21,189,281
Services for veterans	6,012,056	4,362,699
Services for victims of domestic violence	6,061,776	5,618,663
Total program services	85,866,744	84,855,625
Supporting services:		
Management & general	14,985,165	14,802,147
Fundraising	1,392,429	860,388
Administrative fees paid to national organization	780,090	738,897
Total supporting services	17,157,684	16,401,432
Total operating expenses	103,024,428	101,257,057
Deficiency of operating revenues over operating expenses	(2,157,418)	(1,975,315)
Non-operating activity		
Investment income, net	1,583,393	1,364,601
Net appreciation in fair value of investments	1,681,943	960,955
Change in fair value of interest rate swap agreements	335,297	574,784
Capital Contributions	1,120,207	2,474,427
Amount not yet recognized as component of net periodic benefit costs	(6,015)	3,448,567
Other	1,040,569	(1,222,734)
Increase (decrease) in unrestricted net assets	3,597,976	5,625,285
Changes in temporarily restricted net assets:		
Contributions	(436,500)	436,500
Increase in temporarily restricted net assets	(436,500)	436,500
Change in permanently restricted net assets:		
Change in value of perpetual trust	160,797	80,423
Increase (Decrease) in permanently restricted net assets	160,797	80,423
Change in net assets	3,322,273	6,142,208
Net assets at beginning of year	24,489,395	18,347,187
Net assets at end of year	27,811,668	24,489,395

DONORS

CORPORATE, FOUNDATION & COMMUNITY PARTNERS

\$100,000+

Duane Reade Charitable Foundation
HSBC Bank USA
The Home Depot Foundation

\$25,000+

Cravath, Swaine & Moore LLP
Deloitte.
Goldman Sachs Gives
Robyne and Herbert L. Camp Charitable Foundation
The Antz Foundation
The Judith C. White Foundation

\$15,000+

Difference Card
Greater New York Hospital Association
Mylan
Russian Tea Room
Rutgers Presbyterian Church
Sandra Atlas Bass & Edythe & Sol G. Atlas Fund, Inc.
Select Equity Group, L.P.

\$10,000+

Alliant Employment Benefits
Bond Schoeneck & King PLLC
Capital One Foundation, Inc.
Citibank, N.A.
Coach, Inc.
Colgate-Palmolive Company
Coty, Inc.
JP Morgan Chase & Company
Sisca Northeast, Inc.
Windels Marx Lane & Mittendorf LLP

\$5,000+

A & A Maintenance Enterprises, Inc.
American Century Investments Foundation
Amherst Foundation
Blackstone Charitable Foundation
Cassidy Turley
Circle of Generosity Foundation
Davis, Polk & Wardwell
E. J. Grassmann Trust
Ernst & Young
Janney Montgomery Scott LLC

mcgarrybowen
Northfield Bank Foundation
Union Foundation
Weil, Gotshal & Manges LLP

\$2,500+

CBA Industries, Inc.
DGA Security Systems, Inc.
John N. Blackman, Sr. Foundation
Dalton, Greiner, Hartman, Maher & Co.
Kenneth & Rande Greiner Charitable Trust
Mormax Company, Inc
Pine Tree Foundation of New York
RLM Finsbury
The Rockefeller Group
Torch Foundation
U.S. Charitable Gift Trust
Weeks Lerman Group, LLC
Xerox Corporation

\$1,000+

Adobe
Allen & Overy LLP
B & S Contracting
Bank of America Charitable Foundation, Inc.
Boots Retail U.S.A., Inc.
Brookfield Property Partners
Butler Woodcrafters, Inc.
Computershare/Prudential Financial
Consolidated Technologies, Inc.
Doing Small Miracles for Others - Dickstein Shapiro LLP
Genesis Flooring Systems, LLC
GM Glass & Mirror
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“Myrtle,” a symbol of love and immortality, was Ballington Booth’s pet name for his beloved wife. We honor those donors who include Volunteers of America in their estate plans by naming them to the Myrtle Legacy Society.

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These teams, comprised of corporate colleagues, friends and family, and strangers from as far away as Europe and Asia, collectively raised \$100,000 for Operation Backpack.

As a result, 18,400 homeless students in New York City went to school with a new backpack full of supplies, same as their classmates. This list represents teams that raised at least \$500 and as much as \$20,000.

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